



सत्यमेव जयते

डॉ. अम्बेडकर प्रतिष्ठान
DR. AMBEDKAR FOUNDATION

सामाजिक न्याय और अधिकारिता मंत्रालय

MINISTRY OF SOCIAL JUSTICE AND EMPOWERMENT

भारत सरकार

GOVERNMENT OF INDIA

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F.No. 15-5/2010-DAF (Pt.)

9 February 2018

Subject: Comprehensive Annual Maintenance Contract (CAMC) rates of Canon Digital iR-ADV 4045 Xerox Machine make 2013-reg.

Dr. Ambedkar Foundation intends to invite sealed quotations from the authorized service cum maintenance providers of Canon India Private Ltd., for Comprehensive Annual Maintenance Contract (CAMC) Rates of Canon Digital iR-ADV 4045 Xerox Machine installed in this office.

2. Authorization letter from Canon India Private Ltd., for service cum maintenance providing should be enclosed with the quotation. Quotation received without the above mentioned authorization letter is liable to be rejected.

3. The rates of the CAMC for covering the above items should reach the Foundation on or before **by 3.00 p.m. on 23rd February 2018.**

4. The CAMC would be awarded on the following terms and conditions.

(i) The Service would be provided by the agency to the Foundation with regard to any complaint related to Machine on all days except Sundays. If a call is registered before 12 Noon, then this has to be attended on same day and in case call is registered after 12 Noon, then the complaint has to be attended on the next day Morning, failing which deduction will be made from the total CAMC charges for the year @ Rs. 500/- for each day of delay.

(ii) The CAMC would come into force from the date on which CAMC is signed, for a period of one /three years

Ctd..2/-



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- (iii) It will be the discretion of the Foundation to cancel the CAMC at any time without assigning any reason.
- iv) The quotations would be given for per annum and payment would be made on quarterly basis, subject to rendering of satisfactory service.
- (v) The charges would be for unlimited number of copies.
- (vi) The CAMC rates would be covered all services, Consumables and spares.
- (vii) The CAMC provider would maintain a call register with date and time with complaint number.

Yours faithfully

(D.P. Majhi)

Director, DAF

Copy to: The Director, NIC, for uploading on the DAF and M/o SJ&E website.